

**Q1 2015 Investor Presentation** 



# **Forward-looking statements**

This presentation contains forward-looking statements.

Such statements are subject to risks and uncertainties as various factors, many of which are beyond DSV A/S' control, may cause actual development and results to differ significantly from the expectations outlined in the presentation.



# **Agenda**

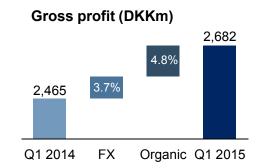
- 1 Highlights Q1 2015
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- 3 Financial review
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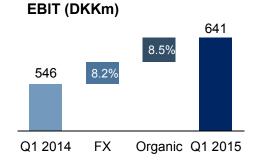




# Highlights Q1 2015

- 4.8% organic growth in gross profit driven by solid above market growth in transport volumes
- 8.5% organic growth in EBIT
  - The Air & Sea Division delivered another strong quarter
  - The Road Division moved forward and achieved 8.4% organic growth in EBIT
  - The Solutions Divisions saw a decline in EBIT for the period
- Focus on expanding the network
- New share buyback programme of DKK 500 million
- We maintain the financial outlook for 2015







# Business segments Q1 2015 – Air & Sea

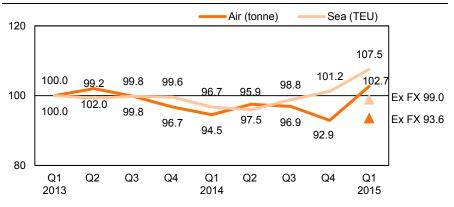
## **Highlights**

- Air freight volume growth of 8%
- Sea freight volume growth of 4%
  - Import to Europe challenged by weak
     Euro
- Improved profit per unit mainly due to currency translation
- 11.2% organic growth in EBIT
  - Improved productivity 45% conversion ratio on incremental GP
  - Leveraging IT platform
  - Continued investments to strengthen global network

(DKK:)	Q1	Q1	Gro	wth
(DKKm)	2015	2014	Var.	FX
Net revenue	5,421	5,024	7.9%	6.8%
Gross profit	1,226	1,054	16.3%	8.4%
EBIT*	388	310	25.2%	12.5%
Profit margin	7.2%	6.2%		
Conversion ratio	31.6%	29.4%	 	
			Gro	wth
			DSV	Market
Volume, TEU	204,057	195,970	4.1%	2-3%
Sea, gross profit	713	616	15.7%	
GP/TEU, DKK	3,492	3,142	11.1%	
Volume, tonnes	71,749	66,654	7.6%	3-4%
Air, gross profit	513	438	17.1%	
GP/tonne, DKK	7,153	6,586	8.6%	

<sup>\*</sup>EBIT before special items

#### Development in gross profit per tonne/TEU (Q1 2013 = index 100)









# Business segments Q1 2015 – Road

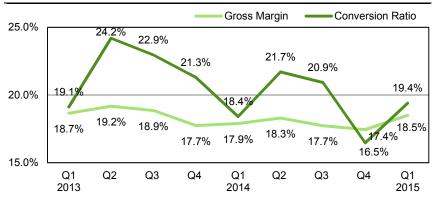
## **Highlights**

- 5% growth in consignments
- Gross margin recovered well due to a more favourable business environment in Europe
  - Lost ground in Q4 2014 related to fuel price drop was recovered in Q1
  - New business won in 2014 is now up and running more efficiently
- 8.4% organic growth in EBIT
  - OPEX 2.0 had a positive effect both on GP and EBIT
  - Improved performance across Europe

(DKK)	Q1	Q1	Growth		
(DKKm)	2015	2014	Var.	FX	
Net revenue	6,122	6,024	1.6%	-0.8%	
Gross profit	1,132	1,079	4.9%	0.0%	
EBIT*	220	199	10.6%	2.0%	
Gross margin	18.5%	17.9%			
Profit margin	3.6%	3.3%			
Conversion ratio	19.4%	18.4%			
			0	415	
			Gro	wth	
			DSV	Market	
Consignments			5%	1-2%	

<sup>\*</sup>EBIT before special items

#### Development in gross margin (%)







# **Business segments Q1 2015** – Solutions

#### **Highlights**

- 5% growth in order lines
  - Growth from new customers
  - Planned discontinuation of a large customer contract
- Gross margin dropped to 22.9%
  - Impact from implementation of new customer contracts
  - Price pressure due to continued overcapacity
- DKK 10 million decline in EBIT

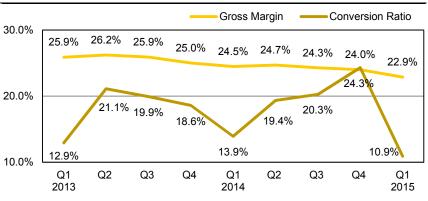
DSV

- Drop in gross margin is the main factor
- Improved performance expected over the next quarters

(DKK)	Q1	Q1	Growth			
(DKKm)	2015	2014	Var.	FX		
Net revenue	1,440	1,345	7.1%	-0.3%		
Gross profit	330	330	0.0%	0.9%		
EBIT*	36	46	-21.7%	4.3%		
Gross margin	22.9%	24.5%				
Profit margin	2.5%	3.4%				
Conversion ratio	10.9%	13.9%				
	Gro	wth				
			DSV	Market		
Order lines			5%	1-2%		

\*EBIT before special items

#### Development in gross margin (%)





## Financial review Q1 2015 - P&L

(DKKm)	Q1	Q1	Grow	rth
	2015	2014	Var.	FX
Gross profit	2,682	2,465	8.8%	3.7%
Other external expenses	543	512	6.1%	3.0%
Staff costs, white-collar	1,370	1,277	7.3%	2.4%
EBIT*	641	546	17.4%	8.2%
Special items, costs	0	-300	-100.0%	
Net financial expenses	-72	-85	-15.3%	
Profit before tax	569	161	353.4%	
Tax on profit for the period	142	42	338.1%	
Profit for the period	424	119	356.3%	
Key Performance Indicators			Var.	
Gross margin (%)	21.3	21.2		
Operating margin (%)	5.1	4.7		
Conversion ratio (%)	23.9	22.2		
Effective tax rate (%)	25.0	26.1		
Employees, end of quarter	22,599	22,133	2.1%	
12m EPS DKK (diluted and adjusted)	11.07	10.22	8.3%	

<sup>\*</sup>EBIT before special items

- Tailwind from currency translation and strong underlying growth rates
- Improved productivity reflected in margin development
- Growth in cost base is mainly due to currency, general pickup in business activity and expansion of global network
- Operational Excellence 2.0 is completed.
   Our International Shared Service Centre is approaching 400 employees
- Financial expenses and tax in line with expectations



## Financial review Q1 2015 – cash flow and debt

(DKKm)	Q1 2015	Q1 2014
EBITDA	769	676
Change in net working capital	-120	-24
Change in provisions (incl. special items)	-120	43
Corporation tax paid and other adjustments	-181	-137
Cash flow from operating activities	348	558
Cash flow from investing activities	-205	-72
Free cash flow *	143	486
Key ratios		
NWC in % of revenue	0.9%	0.5%
Financial gearing (NIBD/EBITDA)	1.9x	1.9x
Average duration, long-term debt (years)	4.5	4.6

<sup>\*)</sup> There is no impact from M&A in the period

- Cash flow from operating activities positively affected by the improved results
  - However, higher NWC along with the settlement of provisions impacted negatively
  - NWC increased due to higher activity level.
     The increase is mainly in Air & Sea
- Temporary increase in investing activities due to property transactions (sale and leaseback). Cash inflow expected in Q2 2015
- Financial gearing in line with target of around 2.0 x NIBD/EBITDA
- Cash flow is on track with expectations



# Share buyback and dividend

- New share buyback programme of DKK 500 million according to safe harbour method launched 30
   April 2015 and running until 23 July 2015
- 1.2 million shares bought back in Q1 2015 at an average price of DKK 206.6 per share
- The purpose of the share buyback is to meet the exercise of share options under the Group's incentive schemes and adjust the capital structure
- 2 million treasury shares were cancelled after the AGM, and the share capital currently amounts to 175 million shares. DSV holds 5.5 million treasury shares as per 30 April 2015.

Announced allocations to shareholders 2015 (DKKm)	Q1 -15	Q2-15	Q3 -15	Q4 -15	Total
Share buyback - rest of 2014 programme	117	-	-	-	117
Dividend (DKK 1.60 per share)	283	-	-	-	283
Share buyback - 200 million	135	65	-	-	200
Share buyback - 500 million – cash flow will partly be in Q3	-	500	_	-	500
Total announced allocations 2015	535	565	-	-	1,100



# **Upcoming events**









# **Appendix**



## **General facts about DSV**

global supplier of transport and logistics services

#### Three divisions

- Air & Sea global network
- Road complete network in Europe
- Solutions contract logistics

## Asset light business model

Transport services outsourced

## Own operations in more than 70 countries

• ... and an international network of agents

## 23,000 employees worldwide

## **Listed on NASDAQ Copenhagen**

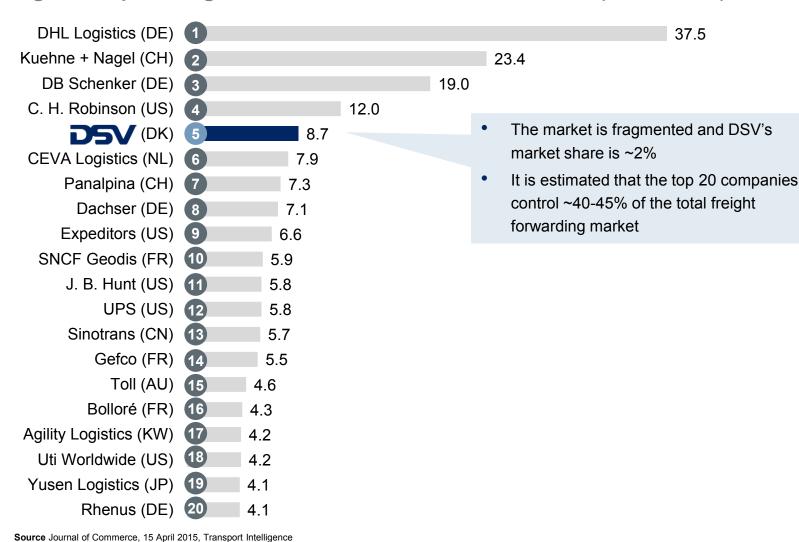
- No majority shareholder
- 100% free float of shares





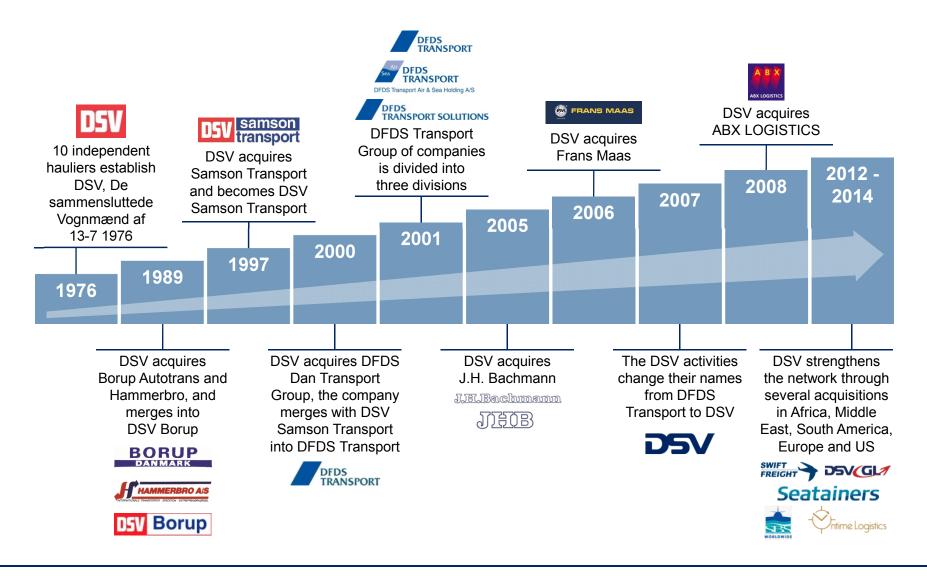
# A fragmented industry

- global top 20 freight forwarders based on 2014 revenue (billion USD)





# A global network created through M&A





## The DSV business model

adding value through services





# The Divisions – facts and figures



**DSV Air & Sea** 



- 7,000 employees
- Strong global network with own offices in more than 70 countries
- 830,000 TEUs of sea freight annually
- 280,000 tonnes of air freight annually

**DSV Road** 



- 9,000 employees
- 200 road freight terminals in Europe
- 17,000 trucks on the road every day
- Handles more than 20 million consignments annually

**DSV Solutions** 

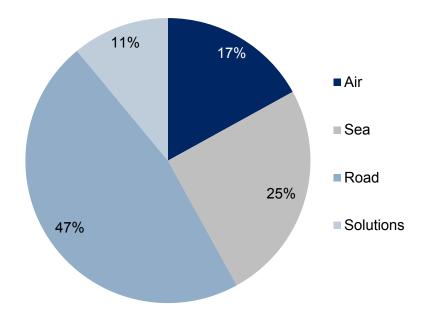


- 6,000 employees
- Warehousing and supply chain management
- Strong presence in Europe and global service offerings in cooperation with Road and Air & Sea
- 2,300,000 m<sup>2</sup> of warehousing facilities

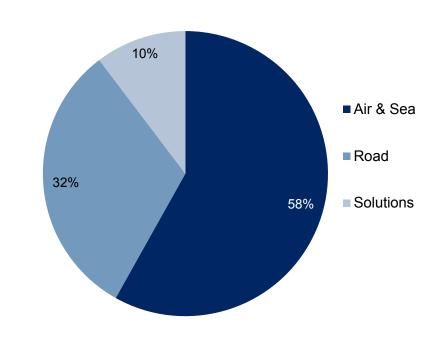


# **DSV** operations (2014)

## Revenue breakdown



## EBIT breakdown by division

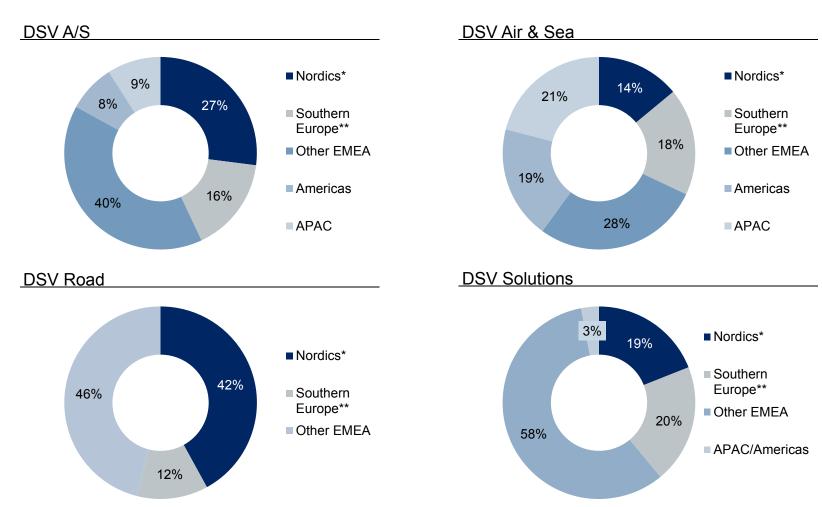


\*Nordics: Denmark, Sweden, Norway and Finland

\*\* Southern Europe: France, Spain, Portugal, Italy and Greece



# Geographic exposure by revenue (2014)

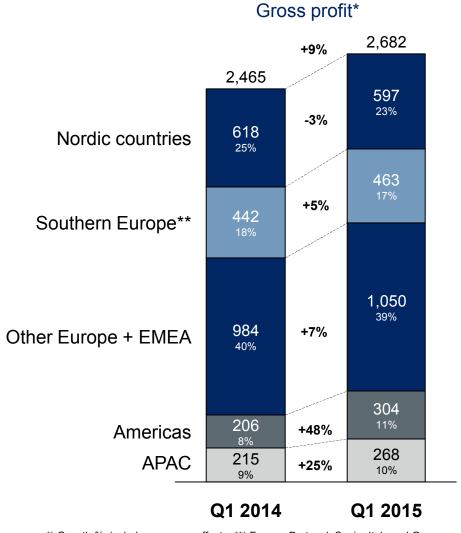


<sup>\*</sup>Nordics include: Denmark, Sweden, Norway and Finland

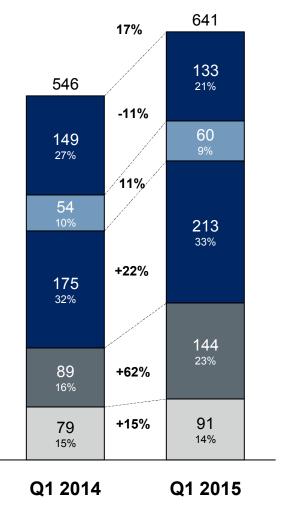


<sup>\*\*</sup> Southern Europe include: France, Spain, Portugal, Italy and Greece

# Regional development Q1 2015 (DKKm)







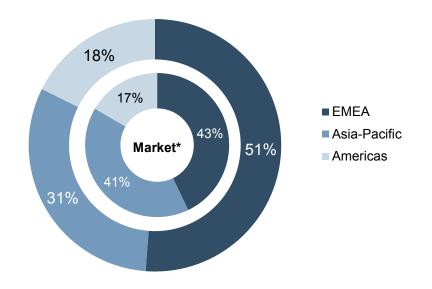
\*) Growth % includes currency effect \*\*) France, Portugal, Spain, Italy and Greece



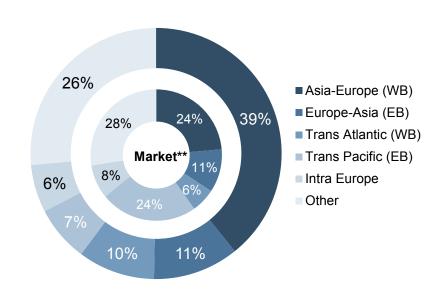
# **DSV Air & Sea exposure**

- volume full-year 2014

## Air freight by export region



## Sea freight by trade lane



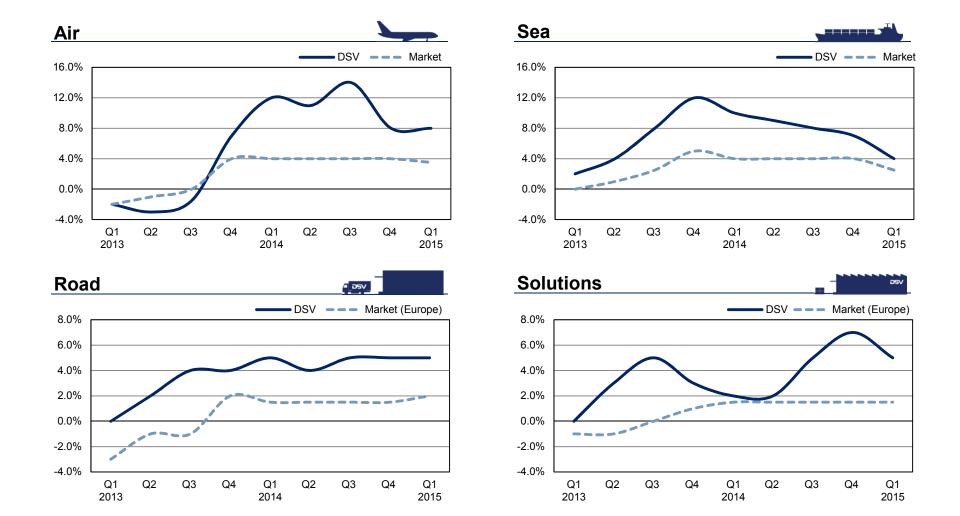


<sup>\*</sup>Source: International Air Transport Association

<sup>\*\*</sup>Source: Container Trades Statistics

# Market share gains in a competitive market

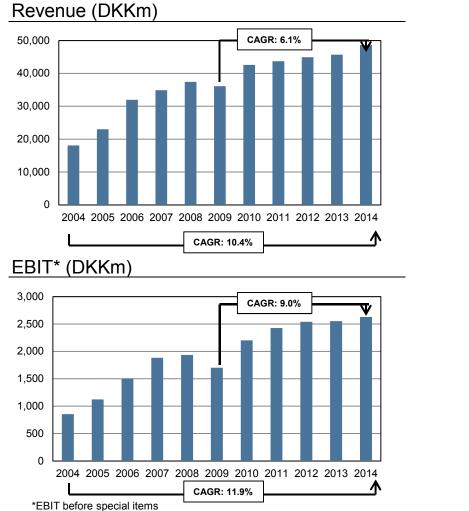
DSV freight volumes versus market

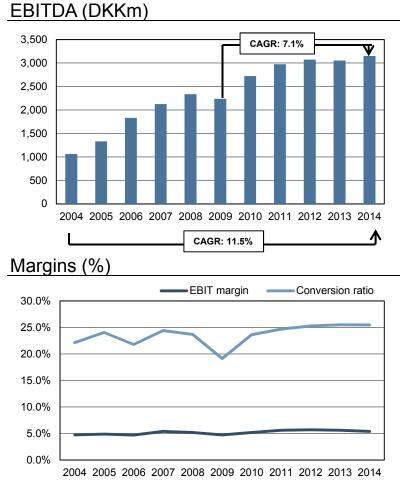




# **Financial performance**

- CAGR incl. M&A



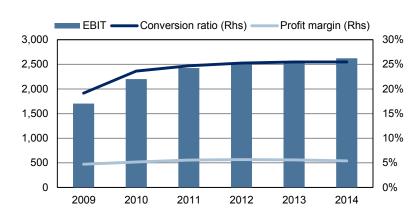




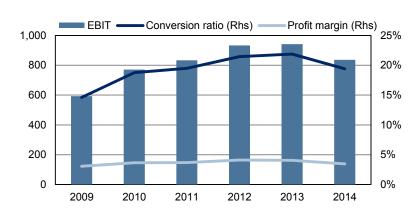
# Financial performance per division

- selected KPI's

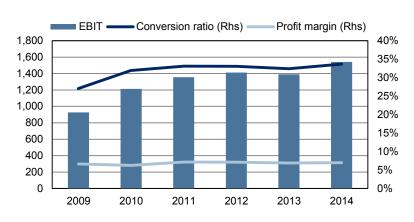
#### DSV A/S



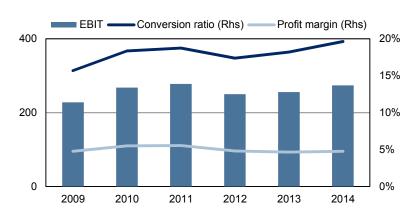
#### **DSV Road**



#### DSV Air & Sea



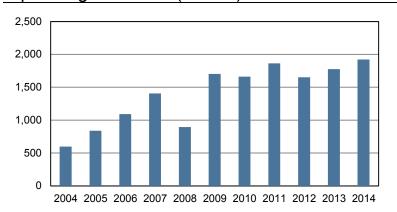
#### **DSV Solutions**



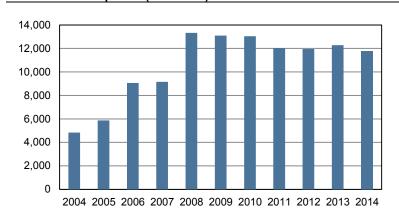


## **Cash flow and ROIC**

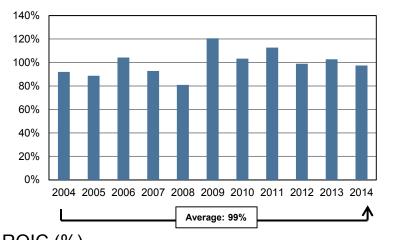
## Operating cash flow (DKKm)



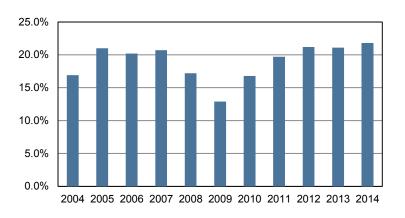
## Invested capital (DKKm)



## Cash conversion ratio\* (%)



## ROIC (%)

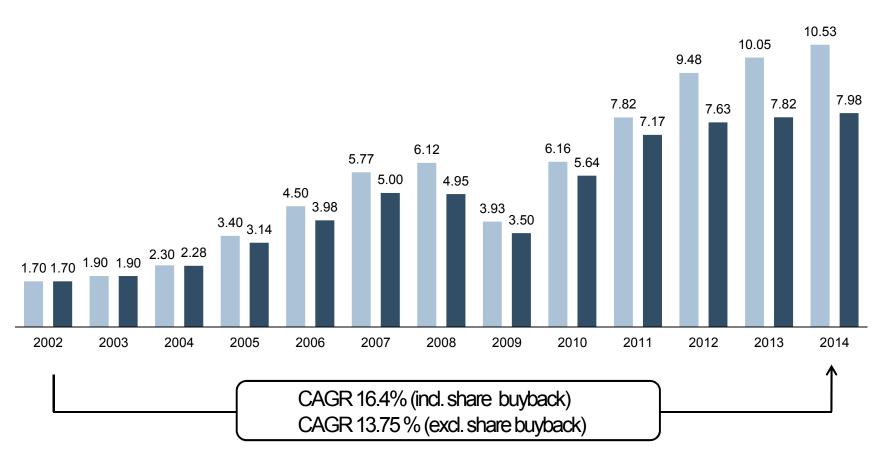


<sup>\*</sup> Cash Conversion Ratio: (Free cash flow adjusted for net financial items, tax and acquisition/divestment of subsidiaries )/EBIT before special items



# Earnings per share (diluted, adjusted)







# **Outlook for 2015**

	2014 actual <b>2015 outl</b>		Growth %
Gross profit	10,297	10,500-10,900	1-6%
EBIT before special items	2,624	2,700-2,900	3-11%
Net financial expenses	306	300	
Effective tax rate	26%	25%	
Adjusted free cash flow excl. M&A	1,472	2,000	

The financial outlook for 2015 is based on the following assumptions for transport volume growth (%)			
Air (global market)	3-5%	3-5%	
Sea (global market)	3-5%	3-5%	We have a target of
Road (European market)	1-2%	1-2%	gaining market share
Solutions (European market)	1-2%	1-2%	in all Divisions



# Capital structure and capital allocation

## **Target for financial gearing** (Net interest-bearing debt/EBITDA)

- Target: around 2.0 x EBITDA before special items
- Gearing ratio may exceed this level in periods with M&A activity
- Funding: approx. 50% bank debt and 50% corporate bonds

1.9x

2013

1.9x

1.9x

2014 Q1 2015

Financial gearing (NIBD/EBITDA)

2.1x

2.2x

2010

2.2x

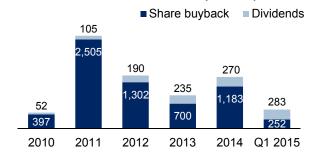
2011

## Capital allocation – priority for use of free cash flow

- 1. Repayment of debt if financial gearing ratio is above target
- Value creating acquisitions or further development of the existing business
- 3. Allocation to shareholders via share buyback and dividend

#### Allocation to shareholders (DKKm)

2012





# Estimated effect on financial gearing if operational leasing is recognised in balance sheet

Estimated effect on EBITDA, NIBD and financial gearing if operational leasing is recognised:

(DKKm)	2012	2013	2014
Reported EBITDA	3,074	3,052	3,145
Operational leasing costs in P&L reversed	1,680	1,698	1,836
Adjusted EBITDA	4,754	4,750	4,981
Not interest bearing debt (NIPD)	0.504	5.040	5.050
Net interest bearing debt (NIBD)	6,561	5,949	5,859
Leasing obligations	5,809	6,952	6,683
Adjusted NIBD	12,370	12,901	12,542
Reported financial gearing	2.1	1.9	1.9
Adjusted financial gearing	2.6	2.7	2.5

Potential changes to IFRS will have no impact on DSV's cooperation with the banks. The loan agreements allow for changes for consistency reasons.



# IT landscape

## Air & Sea TMS

- ediEnterprise
- Off-the-shelf system
- Global platform, rolled out 2011-2014 (completed in Q1 2014)
- More than 90% of shipments are handled in ediEnterprise

## Road TMS

- Cargolink
- Legacy system
- European platform, handling approx. 90% of shipments
- Cargolink Way
   Forward project
   initiated in 2014.
   Existing and new
   functionalities will
   gradually be
   transferred to a
   new platform

## Solutions

- CargoWRITE
- Modified off-theshelf system (based on Red Prairie)
- Other systems are used for specific customers

# Sales & back office

- Salesforce.com is used across all divisions
- SAP is the main finance/ERP system



# Market growth – the "multiplier" has faded since 2008

Multipliers											
CAGR (%)	1980-2008	2000-2008	2008	2009	2010	2011	2012	2013	2014e	2015e	2016e
Global real GDP	2.3%	3.6%	2.8%	-0.6%	5.0%	3.9%	3.1%	3.0%	3.2%	3.5%	3.9%
Global trade	4.5%	4.5%	2.2%	-11.4%	14.1%	6.3%	3.0%	2.8%	4.6%	5.3%	5.7%
multiplier ^ (x)	1.9x	1.2x	0.8x	19.8x	2.8x	1.6x	1.0x	0.9x	1.4x	1.5x	1.5x
Container volumes*	9%	10%	4%	-11%	14%	8.3%	3.3%	4.7%	4.5%	4.8%	5.7%
multiplier ^ (x)	3.9x	2.8x	1.5x	18.9x	2.8x	2.1x	1.1x	1.6x	1.4x	1.4x	1.5x
Air freight volumes*	4.9%	3.7%	-3.3%	-0.7%	19.1%	2.3%	-1.0%	1.2%	3.5%	4.0%	4.0%
multiplier ^ (x)	2.1x	1.0x	-1.2x	1.3x	3.8x	0.6x	-0.3x	0.4x	1.1x	1.1x	1.0x
Euro Area GDP **	0.9%	0.7%	0.5%	-4.1%	1.7%	1.6%	-0.7%	-0.5%	0.8%	1.0%	1.7%
European road freight *	3.6%	2.9%	-1.7%	-10.1%	3.8%	-1.1%	-3.0%	-7.1%	2.0%	2.0%	2.0%
multiplier (x)	4.2x	3.9x	-3.7x	2.5x	2.2x	-0.7x	4.4x	15.4x	2.5x	2.0x	1.2x

^over global GDP, \*containers in TEU, Air freight in tonnes, road in tonne-km  $\,$ 

Source: Company data, IMF, Drewry, IATA, ICAO, Eurostat, Morgan Stanley Research

Source: Morgan Stanley Research – January 2015

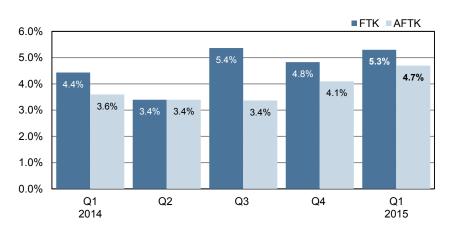
 The big wave of outsourcing of production to the Far East and general growth in international trade have been driving growth in the period 1990-2008 above Global GDP growth



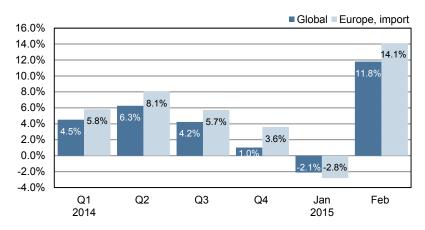
<sup>\*\*</sup> Euro Area GDP for the period 1980-2008 refers to the 1992-2008 period

# Market growth indicators (Year-on-Year)

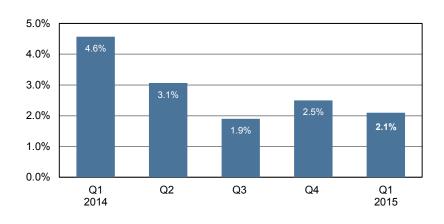
## Air (IATA, global freight volume)



## Sea (CTS, container volume)



## German road tax (kilometres)

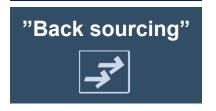




# **Dealing with industry challenges**

- DSV's approach to selected industry trends

## **Key challenges**



## Competition



**Bargaining power** 



E-commerce



## Our take on the challenges

- Some production is likely to move back from China to North America and Europe
- But modern supply chains rely on parts/pieces from all over the world
- New markets and business opportunities arise
- Lower economic growth is likely to increase competition
- The most efficient players in the industry will be the winners
- We actively pursue consolidation opportunities
- Despite alliances competition remain severe among our subcontractors
- Freight forwarders must add value to supply chains otherwise we become an unnecessary intermediary
- Supply chains are changing especially the last mile
- Freight forwarders must have e-commerce in the product portfolio
- We maintain the asset light approach and work with parcel distributors



# The overall CSR Policy

UN Global Compact as framework

- The overall CSR Policy of DSV builds on the foundation of ten universally accepted principles laid down in the United Nations Global Compact
- The UN Global Compact asks companies to embrace, support and enact, within their sphere of influence, the ten principles within four core areas
- The four areas consist of:
  - human rights
  - labour standards
  - the environment
  - anti-corruption







# **Quarterly P&L details**

DSV	Group	)
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(DKKm)	Q1 2013	Q2 2013	Q3 2013	Q4 2013	FY 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	FY 2014	Q1 2015
Revenue	10,981	11,406	11,466	11,857	45,710	11,602	12,162	12,279	12,539	48,582	12,601
Direct costs	8,577	8,853	8,944	9,331	35,705	9,137	9,554	9,670	9,924	38,285	9,919
Gross profit	2,404	2,553	2,522	2,526	10,005	2,465	2,608	2,609	2,615	10,297	2,682
Other external expenses	520	504	489	497	2,010	512	497	517	532	2,058	543
Staff costs	1,242	1,245	1,203	1,253	4,943	1,277	1,279	1,236	1,302	5,094	1,370
EBITDA before special items	642	804	830	776	3,052	676	832	856	781	3,145	769
Amortisation and depreciation	133	124	139	104	500	130	131	128	132	521	128
EBIT before special items	509	680	691	672	2,552	546	701	728	649	2,624	641
LBH before special items	303	000	031	012	2,332	340	701	120	043	2,024	041
Net special items, costs	2	23	42	62	129	300	0	0	4	304	0
Net financial expenses	69	81	79	69	298	85	75	75	71	306	72
Profit before tax	438	576	570	541	2,125	161	626	653	574	2,014	569
Tax on profit for the period	117	159	142	136	554	42	162	170	149	523	142
Profit for the period	321	417	428	405	1,571	119	464	483	425	1,491	427
Gross margin (%)	21.9	22.4	22.0	21.3	21.9	21.2	21.4	21.2	20.9	21.2	21.3
Profit margin (%)	4.6	6.0	6.0	5.7	5.6	4.7	5.8	5.9	5.2	5.4	5.1
Conversion ratio (%)	21.2	26.6	27.4	26.6	25.5	22.2	26.9	27.9	24.8	25.5	23.9
Tax percentage Blue-collar costs (included in direct	26.7	27.6	24.9	25.1	26.1	26.1	25.9	26.0	26.0	26.0	25.0
costs)	555	556	538	580	2,229	565	577	574	605	2,321	568
Number of full-time employees	21,650	21,812	22,302	22,021	22,021	22,133	22,254	22,955	22,874	22,874	22,599



# **Quarterly P&L details**

(DKKm)	Q1 2013	Q2 2013	Q3 2013	Q4 2013	FY 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	FY 2014	Q1 2015
Revenue	4,726	5,000	5.171	5,298	20,195	5,024	5,485	5,672	5,820	22,001	5,421
Direct costs	3,732	3,910	4,074	4,181	15,897	3,970	4,335	4,487	4,633	17,425	4,195
Gross profit	994	1,090	1,097	1,117	4,298	1,054	1,150	1,185	1,187	4,576	1,226
Other external expenses	232	234	222	229	917	236	234	250	251	971	264
Staff costs	460	479	466	478	1,883	481	491	474	511	1,957	545
EBITDA before special items	302	377	409	410	1,498	337	425	461	425	1,648	417
Amortisation and depreciation	26	26	26	27	105	27	27	26	26	106	29
EBIT before special items	276	351	383	382	1,392	310	398	435	399	1,542	388
Crace marain (0/)	24.0	21.8	21.2	21.1	21.3	21.0	21.0	20.9	20.4	20.8	22.6
Gross margin (%) Profit margin (%)	21.0 5.8	21.0 7.0	21.2 7.4	21.1 7.2	6.9	6.2	7.3	20.9 7.7	20.4 6.9	20.6 7.0	22.6 7.2
Conversion ratio (%)	27.8	7.0 32.2	7. <del>4</del> 34.9	7.2 34.3	32.4	29.4	7.3 34.6	36.7	33.6	33.7	31.6
	27.0	J2.2	34.3	34.3	J2.4	25.4	34.0	30.7	33.0	55.1	37.0
Number of full-time employees	6,049	6,140	6,374	6,310	6,310	6,285	6,352	6,654	6,761	6,761	6,796
Road											
(DKKm)	Q1 2013	Q2 2013	Q3 2013	Q4 2013	FY 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	FY 2014	Q1 2015
Revenue	5,666	5,800	5,686	5,964	23,117	6,024	6,102	5,984	6,059	24,169	6,122
Direct costs	4,609	4,688	4,614	4,906	18,818	4,945	4,986	4,923	5,002	19,856	4,990
Gross profit	1,057	1,112	1,072	1,058	4,299	1,079	1,116	1,061	1,057	4,313	1,132
Other external expenses	244	239	246	246	975	254	253	253	265	1,025	274
Staff costs	579	574	544	587	2,284	593	589	553	584	2,319	606
EBITDA before special items	234	299	282	225	1,040	232	274	255	208	969	252
A	00	00	00	•	00	00	20	00	0.4	400	00
Amortisation and depreciation	32	30	36	0	98	33	32	33	34	132	32
EBIT before special items	202	269	246	225	942	199	242	222	174	837	220
	18.7	19.2	18.9	17.7	18.6	17.9	18.3	17.7	17.4	17.8	18.5
Gross margin (%)											
Profit margin (%)	3.6	4.6	4.3	3.8	4.1	3.3	4.0	3.7	2.9	3.5	3.6
• ,		4.6 24.2	4.3 22.9	3.8 21.3	4.1 21.9	3.3 18.4	4.0 21.7	3.7 20.9	2.9 16.5	3.5 19.4	3.6 19.4



# **Quarterly P&L details**

#### **Solutions**

O Tationio											
(DKKm)	Q1 2013	Q2 2013	Q3 2013	Q4 2013	FY 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	FY 2014	Q1 2015
Revenue	1,344	1,372	1,374	1,380	5,470	1,345	1,400	1,441	1,543	5,729	1,440
Direct costs	996	1,012	1,018	1,035	4,061	1,015	1,054	1,091	1,173	4,333	1,110
Gross profit	348	360	356	345	1,409	330	346	350	370	1,396	330
Other external expenses	119	110	108	107	444	105	100	106	109	420	125
Staff costs	141	138	132	130	541	140	140	133	127	540	133
EBITDA before special items	88	112	116	108	424	85	106	111	134	436	72
Amortisation and depreciation	43	36	45	44	168	39	39	40	44	162	36
EBIT before special items	45	76	71	64	256	46	67	71	90	274	36
Gross margin (%)	25.9	26.2	25.9	25.0	25.8	24.5	24.7	24.3	24.0	24.4	22.9
Profit margin (%)	3.3	5.5	5.2	4.6	4.7	3.4	4.8	4.9	5.8	4.8	2.5
Conversion ratio (%)	12.9	21.1	19.9	18.6	18.2	13.9	19.4	20.3	24.3	19.6	10.9
Number of full-time employees	5,916	5,937	6,009	5,838	5,838	5,830	5,973	6,246	6,110	6,110	5,690



## **Investor contact information**



#### **Share information**

DSV shares are listed on the stock exchange in Copenhagen under the symbol 'DSV'. For further company information, please visit DSV's website at: www.dsv.com



#### Financial calendar 2015

4 Aug 2015 Interim Financial Report, H1 Quarter 2015

2 Sep 2015 Capital Markets Day at DSV HQ in

Hedehusene, Denmark

28 Oct 2015 Interim Financial Report, Third Quarter 2015



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