

## HALF-YEAR 2018 RESULTS

Conference call - 1 August 2018, 11.00 am CET

Presentation available at investor.dsv.com

## Forward-looking statements

This presentation contains forward-looking statements.

Such statements are subject to risks and uncertainties as various factors, many of which are beyond DSV A/S' control, may cause actual developments and results to differ materially from the expectations contained in the presentation.

## Highlights Q2 2018

## Financial results for Q2 2018 at all-time high



## Business segments - Air \& Sea

|  | Q2 | Q2 | Growth <br> (CC) | YTD <br> 2018 | YTD <br> 2017 | Growth <br> (CC) |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| (DKKm) | $\mathbf{2 0 1 8}$ | $\mathbf{2 0 1 7}$ | 1,201 | 1,145 | $9.8 \%$ | 2,281 |
| Sea, gross profit | 1,186 | 1,072 | $15.6 \%$ | 2,251 | 2,105 | $8.5 \%$ |
| Air, gross profit | 2,387 | 2,217 | $12.6 \%$ | 4,532 | 4,333 | $10.7 \%$ |
| Total gross profit | 988 | 843 | $22.9 \%$ | 1,783 | 1,533 | $23.7 \%$ |
| EBIT before special items | $10.9 \%$ | $9.5 \%$ |  | $10.2 \%$ | $8.8 \%$ |  |
| Operating margin | $41.4 \%$ | $38.0 \%$ |  | $39.3 \%$ | $35.4 \%$ |  |
| Conversion ratio |  |  |  |  |  |  |

Note: $C C=$ constant currencies

Volume development

|  | Q1 | Q2 | YTD |
| :--- | ---: | ---: | ---: |
|  | Q18 | $\mathbf{2 0 1 8}$ | $\mathbf{2 0 1 8}$ |
| TEU | $4 \%$ | $3 \%$ | $4 \%$ |
| Market | $3 \%$ | $3 \%$ | $3 \%$ |
| Tonnes | $10 \%$ | $12 \%$ | $11 \%$ |
| Market | $5 \%$ | $4 \%$ | $5 \%$ |

Conversion ratio (\%)


## Management commentary Q2-18

- Continued strong performance in air freight - mainly driven by export from EMEA and the Americas
- Sea freight growth was in line with the underlying market despite low market growth on Asia - Europe trade lane
- Positive yield development - focus remains on profitable growth
- All-time high conversion ratio of 41.4\% for the quarter
- Continued focus on developing our digital workflows and services


## Business segments - Air \& Sea Strong yield development




## Business segments - Road

## Management commentary Q2-18

- Gained market share across the DSV Road network. Volume growth + 5\% (+ 4\% YTD) vs. market growth of 2-3\%
- 4PL activities transferred from Road to DSV Group. Reported gross profit in Q2-18 was impacted negatively by DKK 22 million (approx. 2\%)
- Gross margin is expected to stabilise around 17\%
- Earnings growth in the quarter was driven by lower cost base. YTD decline was impacted by one-off gain in Q1-17



## Business segments - Solutions

|  | Q2 | Q2 | Growth | YTD | YTD | Growth |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| (DKKm) | $\mathbf{2 0 1 8}$ | $\mathbf{2 0 1 7}$ | (CC) | $\mathbf{2 0 1 8}$ | $\mathbf{2 0 1 7}$ | (CC) |

Note: CC = constant currencies

Gross margin (\%)


Conversion ratio (\%)


Management commentary Q2-18

- Continued strong topline growth driven by retail (including ecommerce) and the automotive industry
- Stable gross margin
- Higher productivity and profitability in several locations
- Positive impact from long-term
focus on consolidation and improved customer integration


## Financial review - P\&L

| (DKKm) | $\begin{array}{r} \text { Q2 } \\ 2018 \\ \hline \end{array}$ | $\begin{array}{r} \text { Q2 } \\ 2017 \\ \hline \end{array}$ | Growth (CC) | $\begin{array}{r} \mathrm{H} 1 \\ 2018 \\ \hline \end{array}$ | $\begin{array}{r} \mathrm{H} 1 \\ 2017 \\ \hline \end{array}$ | Growth (CC) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net revenue | 19,491 | 18,924 | 6.4\% | 37,871 | 37,147 | 6.0\% |
| Gross profit | 4,450 | 4,217 | 9.0\% | 8,570 | 8,437 | 5.9\% |
| Other external expenses | 733 | 769 | -0.6\% | 1,491 | 1,620 | -3.2\% |
| Staff costs | 2,086 | 2,014 | 6.8\% | 4,110 | 4,072 | 4.7\% |
| EBITDA | 1,631 | 1,434 | 17.5\% | 2,969 | 2,745 | 13.0\% |
| Amortisation and depreciation | 182 | 194 | -4.1\% | 364 | 376 | 0.0\% |
| EBIT before special items | 1,449 | 1,240 | 20.8\% | 2,605 | 2,369 | 15.1\% |
| Special items, costs | 0 | 88 |  | 0 | 248 |  |
| Financial items, net costs | -120 | 182 |  | 35 | 276 |  |
| Profit before tax | 1,569 | 970 |  | 2,570 | 1,845 |  |
| Tax on profit for the period | 382 | 228 |  | 614 | 434 |  |
| Profit for the period | 1,187 | 742 |  | 1,956 | 1,411 |  |
| Key Performance Indicators |  |  | Growth |  |  | Growth |
| Gross margin (\%) | 22.8 | 22.3 |  | 22.6 | 22.7 |  |
| Operating margin (\%) | 7.4 | 6.6 |  | 6.9 | 6.4 |  |
| Conversion ratio (\%) | 32.6 | 29.4 |  | 30.4 | 28.1 |  |
| Effective tax rate (\%) | 24.3 | 23.5 |  | 23.9 | 23.5 |  |
| Diluted adjusted EPS (DKK) | 6.5 | 4.4 | 47.7\% | 10.7 | 8.7 | 23.0\% |
| Full-time employees (end of quarter) |  |  |  | 47,144 | 44,851 |  |

## Financial review - cash flow

| (DKKm) | $\begin{array}{r} \text { H1 } \\ 2018 \\ \hline \end{array}$ | $\begin{array}{r} \mathrm{H} 1 \\ 2017 \end{array}$ |
| :---: | :---: | :---: |
| EBITDA | 2,969 | 2,745 |
| Change in net working capital | -647 | 30 |
| Change in provisions | -118 | -110 |
| Special items | 0 | -228 |
| Corporation tax paid and other adjustments | -505 | -633 |
| Cash flow from operating activities | 1,699 | 1,804 |
| Cash flow from investing activities | -28 | -2 |
| Free cash flow | 1,671 | 1,802 |
| Adjusted free cash flow (excl. M\&A) | 1,671 | 2,038 |
| Highlights |  |  |
| NWC in \% of revenue | 2.7\% | 2.9\% |
| Net Interest Bearing Debt (NIBD) | 5,454 | 6,523 |
| Financial gearing (NIBD/EBITDA) | 0.9 | 1.3 |
| Average duration, long-term loan commitments (years) | 3.0 | 2.7 |
| Intangible assets | 16,614 | 16,802 |
| Invested capital | 20,678 | 21,483 |
| ROIC before tax (including goodwill and customer relations) | 24.3\% | 20.0\% |
| $\underline{\text { ROIC before tax (excluding goodwill and customer relations) }}$ | 94.0\% | 76.2\% |

## Management commentary

- NWC at $2.7 \%$ of net revenue, impacted by high activity at the end of Q2
- We target a NWC ratio of $2 \%$ at year-end but quarterly ratio will vary
- New share buyback programme initiated to ensure financial gearing within the $1-1.5 x$ EBITDA target range



## Allocation to shareholders

- DKK 1,100 million share buyback programme finalised on 13 July 2018. A total of 2.1 million shares were bought back at an average price of DKK 518.11 per share
- New three-month share buyback programme of DKK 1,200 million according to safe harbour method starting 2 August 2018 and running until 24 October 2018
- The purpose of the share buyback programmes is to adjust the capital structure and meet obligations relating to the Group's share-based incentive programmes


## Total announced allocation to shareholders in 2018 (DKKm)

|  | Q1-18 | Q2-18 | Q3-18 | Q4-18 | Total |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Dividend | 380 | - | - | - |  |
| Share buyback -1,250 (remaining part) | 691 | - | - | - |  |
| Share buyback -1,100 | - | 758 | 342 | - | 1,100 |
| Share buyback -1,200 (estimated quarterly split) | - | - | 800 | 400 | 1,200 |
| Total | $\mathbf{1 , 0 7 1}$ | $\mathbf{7 5 8}$ | $\mathbf{1 , 1 4 2}$ | $\mathbf{4 0 0}$ | $\mathbf{3 , 3 7 1}$ |

## Outlook for 2018 upgraded

| (DKKm) | 2018 outlook new |  | $\begin{gathered} 2017 \\ \text { actual } \end{gathered}$ | Comments |
| :---: | :---: | :---: | :---: | :---: |
| Operating profit before special items | $\begin{aligned} & 5,300 \\ & 5,600 \end{aligned}$ | $\begin{gathered} 5,100 \\ 5,400 \end{gathered}$ | 4,878 | The expected cash flow for 2018 is lower than for 2017. This is mainly due to the positive impact from improved net working capital in 2017 |
| Adjusted free cash flow | 4,200 | 4,000 | 4,835 | Main assumptions <br> - Stable development in the markets in which the Group operates <br> - A negative currency translation impact on operating profit before special items of approx DKK 100 million for the full year (based on currency rates at the beginning of August 2018) <br> - Financial expenses, excluding the impact from exchange rate losses or gains, of around DKK 300 million |
| Effective tax rate | 23\% | 23\% | 21\% |  |

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## Appendix

## Quarterly P\&L details

| (DKKm) | Q1 2016 | Q2 2016 | Q3 2016 | Q4 2016 | FY 2016 | Q1 2017 | Q2 2017 | Q3 2017 | Q4 2017 | FY 2017 | Q1 2018 | Q2 2018 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net revenue | 15,319 | 17,606 | 17,205 | 17,617 | 67,747 | 18,223 | 18,924 | 18,735 | 19,019 | 74,901 | 18,380 | 19,491 |
| Direct costs | 11,712 | 13,392 | 13,186 | 13,619 | 51,909 | 14,003 | 14,707 | 14,621 | 14,965 | 58,296 | 14,260 | 15,041 |
| Gross profit | 3,607 | 4,214 | 4,019 | 3,998 | 15,838 | 4,220 | 4,217 | 4,114 | 4,054 | 16,605 | 4,120 | 4,450 |
| Other external expenses | 790 | 877 | 786 | 854 | 3,307 | 851 | 769 | 722 | 768 | 3,110 | 758 | 733 |
| Staff costs | 1,997 | 2,228 | 2,027 | 2,029 | 8,281 | 2,058 | 2,014 | 1,889 | 1,870 | 7,831 | 2,024 | 2,086 |
| EBITDA before special items | 820 | 1,109 | 1,206 | 1,115 | 4,250 | 1,311 | 1,434 | 1,503 | 1,416 | 5,664 | 1,338 | 1,631 |
| Amortisation and depreciation | 177 | 209 | 203 | 186 | 775 | 182 | 194 | 190 | 220 | 786 | 182 | 182 |
| EBIT before special items | 643 | 900 | 1,003 | 929 | 3,475 | 1,129 | 1,240 | 1,313 | 1,196 | 4,878 | 1,156 | 1,449 |
| Special items, net costs | 370 | 341 | 155 | 136 |  | 160 |  |  |  |  | - |  |
| Financial costs, net costs | (46) | 104 | 85 | 41 | 184 | 94 | 182 | 149 | 131 | 556 | 155 | (120) |
| Profit before tax | 319 | 455 | 763 | 752 | 2,289 | 875 | 970 | 1,041 | 911 | 3,797 | 1,001 | 1,569 |
| Tax on profit for the period | 86 | 122 | 211 | 192 | 611 | 206 | 228 | 215 | 136 | 785 | 232 | 382 |
| Profit for the period | 233 | 333 | 552 | 560 | 1,678 | 669 | 742 | 826 | 775 | 3,012 | 769 | 1,187 |
| Gross margin, \% | 23.5 | 23.9 | 23.4 | 22.7 | 23.4 | 23.2 | 22.3 | 22.0 | 21.3 | 22.2 | 22.4 | 22.8 |
| Operating margin, \% | 4.2 | 5.1 | 5.8 | 5.3 | 5.1 | 6.2 | 6.6 | 7.0 | 6.3 | 6.5 | 6.3 | 7.4 |
| Conversion ratio, \% | 17.8 | 21.4 | 25.0 | 23.2 | 21.9 | 26.8 | 29.4 | 31.9 | 29.5 | 29.4 | 28.1 | 32.6 |
| Tax percentage | 27.0 | 26.8 | 27.7 | 25.5 | 26.7 | 23.5 | 23.5 | 20.7 | 14.9 | 20.7 | 23.2 | 24.3 |
| Blue collar costs (included in direct costs) | 812 | 993 | 1,034 | 1,121 | 3,960 | 1,081 | 1,103 | 1,123 | 1,149 | 4,456 | 1,155 | 1,184 |
| Number of full time employees | 44,334 | 43,593 | 45,395 | 44,779 | 44,779 | 45,112 | 44,851 | 45,161 | 45,636 | 45,636 | 46,767 | 47,144 |

## Quarterly P\&L details

| Air \& Sea |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (DKKm) | Q1 2016 | Q2 2016 | Q3 2016 | Q4 2016 | FY 2016 | Q1 2017 | Q2 2017 | Q3 2017 | Q4 2017 | FY 2017 | Q1 2018 | Q2 2018 |
| Divisional net revenue | 7,055 | 8,416 | 8,282 | 8,347 | 32,100 | 8,470 | 8,873 | 9,044 | 8,817 | 35,204 | 8,414 | 9,095 |
| Direct costs | 5,178 | 6,108 | 6,159 | 6,317 | 23,762 | 6,354 | 6,656 | 6,845 | 6,725 | 26,580 | 6,269 | 6,708 |
| Gross profit | 1,877 | 2,308 | 2,123 | 2,030 | 8,338 | 2,116 | 2,217 | 2,199 | 2,092 | 8,624 | 2,145 | 2,387 |
| Other external expenses | 479 | 640 | 550 | 508 | 2,177 | 491 | 451 | 431 | 425 | 1,798 | 457 | 485 |
| Staff costs | 937 | 1,078 | 898 | 911 | 3,824 | 904 | 895 | 839 | 852 | 3,490 | 870 | 893 |
| EBITDA before special items | 461 | 590 | 675 | 611 | 2,337 | 721 | 871 | 929 | 815 | 3,336 | 818 | 1,009 |
| Amortisation and depreciation | 47 | 56 | 49 | 42 | 194 | 31 | 28 | 26 | 26 | 111 | 23 | 21 |
| EBIT before special items | 414 | 534 | 626 | 569 | 2,143 | 690 | 843 | 903 | 789 | 3,225 | 795 | 988 |
| Gross margin, \% | 26.6 | 27.4 | 25.6 | 24.3 | 26.0 | 25.0 | 25.0 | 24.3 | 23.7 | 24.5 | 25.5 | 26.2 |
| Operating margin, \% | 5.9 | 6.3 | 7.6 | 6.8 | 6.7 | 8.1 | 9.5 | 10.0 | 8.9 | 9.2 | 9.4 | 10.9 |
| Conversion ratio, \% | 22.1 | 23.1 | 29.5 | 28.0 | 25.7 | 32.6 | 38.0 | 41.1 | 37.7 | 37.4 | 37.1 | 41.4 |
| Sea, total gross profit | 989 | 1,191 | 1,124 | 1,043 | 4,347 | 1,083 | 1,145 | 1,126 | 1,052 | 4,406 | 1,080 | 1,201 |
| TEU | 285,109 | 345,808 | 345,463 | 329,214 | 1,305,594 | 332,787 | 358,383 | 355,291 | 343,150 | 1,389,611 | 346,788 | 369,211 |
| GP/TEU | 3,470 | 3,443 | 3,254 | 3,168 | 3,329 | 3,255 | 3,195 | 3,169 | 3,067 | 3,171 | 3,114 | 3,253 |
| Air, total gross profit | 888 | 1,117 | 999 | 987 | 3,991 | 1,033 | 1,072 | 1,073 | 1,040 | 4,218 | 1,065 | 1,186 |
| Tonnes | 122,817 | 151,562 | 147,744 | 152,521 | 574,644 | 147,439 | 155,430 | 165,051 | 167,735 | 635,655 | 162,689 | 173,578 |
| GP/tonne | 7,227 | 7,371 | 6,762 | 6,471 | 6,945 | 7,004 | 6,897 | 6,501 | 6,199 | 6,635 | 6,546 | 6,833 |
| Number of full time employees | 16,686 | 15,016 | 13,799 | 12,891 | 12,891 | 12,648 | 12,282 | 12,177 | 12,041 | 12,041 | 11,996 | 12,065 |

## Quarterly P\&L details

Road

| (DKKm) | Q1 2016 | Q2 2016 | Q3 2016 | Q4 2016 | FY 2016 | Q1 2017 | Q2 2017 | Q3 2017 | Q4 2017 | FY 2017 | Q1 2018 | Q2 2018 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Divisional net revenue | 6,688 | 7,368 | 7,111 | 7,156 | 28,323 | 7,633 | 7,684 | 7,514 | 7,796 | 30,627 | 7,676 | 7,862 |
| Direct costs | 5,431 | 6,009 | 5,864 | 5,925 | 23,229 | 6,200 | 6,368 | 6,235 | 6,537 | 25,340 | 6,370 | 6,544 |
| Gross profit | 1,257 | 1,359 | 1,247 | 1,231 | 5,094 | 1,433 | 1,316 | 1,279 | 1,259 | 5,287 | 1,306 | 1,318 |
| Other external expenses | 332 | 314 | 304 | 274 | 1,224 | 332 | 309 | 294 | 334 | 1,269 | 347 | 275 |
| Staff costs | 670 | 691 | 612 | 689 | 2,662 | 686 | 688 | 641 | 657 | 2,672 | 686 | 687 |
| EBITDA before special items | 255 | 354 | 331 | 268 | 1,208 | 415 | 319 | 344 | 268 | 1,346 | 273 | 356 |
| Amortisation and depreciation | 36 | 44 | 41 | 38 | 159 | 37 | 38 | 33 | 37 | 145 | 32 | 34 |
| EBIT before special items | 219 | 310 | 290 | 230 | 1,049 | 378 | 281 | 311 | 231 | 1,201 | 241 | 322 |
| Gross margin, \% | 18.8 | 18.4 | 17.5 | 17.2 | 18.0 | 18.8 | 17.1 | 17.0 | 16.1 | 17.3 | 17.0 | 16.8 |
| Operating margin, \% | 3.3 | 4.2 | 4.1 | 3.2 | 3.7 | 5.0 | 3.7 | 4.1 | 3.0 | 3.9 | 3.1 | 4.1 |
| Conversion ratio, \% | 17.4 | 22.8 | 23.3 | 18.7 | 20.6 | 26.4 | 21.4 | 24.3 | 18.3 | 22.7 | 18.5 | 24.4 |
| Number of full time employees | 11,581 | 11,931 | 12,710 | 12,518 | 12,518 | 12,576 | 12,706 | 12,788 | 12,998 | 12,998 | 13,047 | 13,160 |

## Solutions

| (DKKm) | Q1 2016 | Q2 2016 | Q3 2016 | Q4 2016 | FY 2016 | Q1 2017 | Q2 2017 | Q3 2017 | Q4 2017 | FY 2017 | Q1 2018 | Q2 2018 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Divisional net revenue | 2,043 | 2,406 | 2,492 | 2,742 | 9,683 | 2,678 | 2,913 | 2,757 | 3,014 | 11,362 | 2,848 | 3,111 |
| Direct costs | 1,507 | 1,737 | 1,808 | 2,015 | 7,067 | 2,007 | 2,223 | 2,111 | 2,291 | 8,632 | 2,149 | 2,370 |
| Gross profit | 536 | 669 | 684 | 727 | 2,616 | 671 | 690 | 646 | 723 | 2,730 | 699 | 741 |
| Other external expenses | 165 | 192 | 202 | 242 | 801 | 236 | 220 | 204 | 224 | 884 | 235 | 226 |
| Staff costs | 273 | 322 | 311 | 282 | 1,188 | 309 | 274 | 264 | 240 | 1,087 | 278 | 286 |
| EBITDA before special items | 98 | 155 | 171 | 203 | 627 | 126 | 196 | 178 | 259 | 759 | 186 | 229 |
| Amortisation and depreciation | 51 | 65 | 66 | 61 | 243 | 60 | 68 | 63 | 74 | 265 | 59 | 54 |
| EBIT before special items | 47 | 90 | 105 | 142 | 384 | 66 | 128 | 115 | 185 | 494 | 127 | 175 |
| Gross margin, \% | 26.2 | 27.8 | 27.4 | 26.5 | 27.0 | 25.1 | 23.7 | 23.4 | 24.0 | 24.0 | 24.5 | 23.8 |
| Operating margin, \% | 2.3 | 3.7 | 4.2 | 5.2 | 4.0 | 2.5 | 4.4 | 4.2 | 6.1 | 4.3 | 4.5 | 5.6 |
| Conversion ratio, \% | 8.8 | 13.5 | 15.4 | 19.5 | 14.7 | 9.8 | 18.6 | 17.8 | 25.6 | 18.1 | 18.2 | 23.6 |
| Number of full time employees | 15,057 | 14,598 | 16,854 | 17,432 | 17,432 | 17,651 | 17,692 | 17,946 | 18,382 | 18,382 | 19,534 | 19,584 |

